

ORDER DATE	ORDER NUMBER
(PLEASE FILL IN)	(PLEASE FILL IN)

Your Order

			Choose: Refund Or Exchange (please mark one)				Please Specify	REASON FOR RETURN	
QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	EXCHANGE	REASON	NEW SIZE	NEW COLOUR	1. Looks different to image on shop.
									2. Ordered more than one size.
									3. Arrived too late.
									4. Poor quality/ faulty
									5. Doesn't fit properly.
									6. Doesn't suit me.
									7. Incorrect item received.
									8. Parcel damaged on arrival.

If for any reason you are not satisfied with your petite shoes, we gladly accept returns and exchanges within 16 days from the date of shipment and in a new, unworn condition, and in the original box with the original packaging intact. Some items purchased through special promotions may be final sale, and not eligible for exchanges or returns (please refer to Promotion Disclaimers in our Returns Policy.











✓ FREE RETURN OF YOUR ITEMS

Items can be returned and are elegible for a refund if they comply with our Delivery $\&\ \mbox{Returns}$ Policy.

Please return your items within 16 days of receiving your order.

Exchanges only apply for the same item in a different size or color.

Send your unwanted items back using your preferred returns service.

Returns will be processed within 7 days from the date of return.

Upon reception of your items and after our quality team inspects the returned products, you will receive your money within 15 working days from the time you send back the items.

The refund will be made by re-crediting your account in your credit/debit card or via PayPal.

✓ HOW TO RETURN TO US:

- Before preparing the package, make sure that all items are in a unworn condition and in their original box (with all its elements)
- 2. Complete this form, then pop inside your parcel.
- 4. Go to the nearest center Nacex / Envialia / Punto Pack Center
- 5. Send your package requesting pick-up in home or dropping it at a point Nacex / Envialia $\,$
- 5. My Style Petit reimburse me or sends my new order, after receipt and verification of the previous sent items.

Need an invoice? Please request it to our Customer Happiness Team. Please note that the customer has a statutory right of 14 days from the date of reception of the goods to exercise the right of return without having to justify the reasons of return. The consumer has the right to try the goods as he/she would if they will be in a retail store.

ENVELOPE	TEMPLATE	CUT. FO	3 QJ(GLUE)



RETURN TO SPAIN

- MY PETIT STYLE -C/ CORSEGA 392, 1-3 08037 - BARCELONA SPAIN

ZENDEB ADDBESS: ZENDEB NAME: